

Notice on the provision of an additional temporary loan of the general support fund for households suffering financially as a result of COVID-19 pandemic

For households that previously received the emergency small amount fund and general support fund through the special loan program, but continue to suffer financially, an additional temporary loan of the general support fund in conjunction with self-reliance support center consultation will be made available.

■ Eligible households

Households that meet both of the following requirements:

- A. Have received all the eligible emergency small amount fund and general support fund by the end of March 2021
- B. Agrees to seek consultation from the local municipal self-reliance center before applying for the additional temporary loan

■ Loan amount upper limit

- Households with two or more persons:
¥200,000/month x up to 3 months
- Single-person household:
¥150,000/month x up to 3 months

■ Application period

- Applications will be accepted nationwide from Friday, February 19, 2021 until the end of March 2021

Contact

- For general enquiries, please contact the **Consultation Call Center** at 0120-46-1999 *9:00 AM – 9:00 PM (including weekends and public holidays)
- For applications, **please consult with your local municipal self-reliance support center before calling the [Municipal Social Welfare Council](#).**

*Applications by post are also accepted

How to Apply

Step 1

Please contact your local self-reliance support center. Guidance for support training for job seekers or public assistance may be provided depending on your living situation.

Step 2

Please apply for the additional loan at your local Municipal Social Welfare Council.

Frequently Asked Questions

Q1: My previous loan for the general support fund has terminated after the first three months of the eligible period. Am I eligible to apply for the additional loan?

A: Yes.

Q2: What documents are required for the application?

A: You will need to submit: (1) the application form for the additional loan and, (2) the promissory note of your previous loan of the general support fund. (If there have been any changes in your household or address, please submit a copy of your current residence certificate; if you wish to change your bank account, please submit a copy of your bank book.)

Q3: How long will it take for the money to be transferred?

A: The time for this process will vary depending on each Municipal Social Welfare Council. We ask that you seek consultation and apply as early as possible after the application period begins.

Q4: What is the repayment schedule?

A: Repayment begins one year after the loan is disbursed and is due over the following 10 years.

Q5: Is there any exemption from repayment?

A: Similar to the previous special loan program, "households that are exempt from municipal tax and whose income continues to reduce" are considered eligible for exemption from repayment with regards to the additional loan of the general support fund (the requirements of which are currently under consideration by the Ministry of Health, Labour and Welfare).